

ZIMBABWE RESIDENT NIGHTLY RECOMMENDED SELLING RATES (RACK) AND STANDARD STO RATES 2018

VALID FROM: 01 JANUARY 2018 TO 31 DECEMBER 2018
RATES IN US\$ - BED AND BREAKFAST PER PERSON (P.P.) PER NIGHT

DESCRIPTION	DISCOUNT	ROOM TYPE	GREEN SEASON		HIGH SEASON	
			01 Jan 2018 – 30 Jun 2018		01 Jul 2018 – 31 Dec 2018	
			P.P. Sharing	Single	P.P. Sharing	Single
Rec. Rate *	0%	Lodge Standard Room	139	139	152	190
	0%	Lodge Waterhole Facing Room	158	158	173	216
	0%	Lodge Waterhole Facing Suite	196	196	217	271
Stand. STO (Nett)	20%	Lodge Standard Room	111	111	121	151
	20%	Lodge Waterhole Facing Room	126	126	138	172
	20%	Lodge Waterhole Facing Suite	156	156	173	217

****** 21 NOV 2018 – 20 DEC 2018 – VICTORIA FALLS SAFARI LODGE ANNUAL PAY 2 STAY 3 SPECIAL ******

ROOM SPECIFICATIONS				
Room Type	Twin	Double	King	Total Rooms
Lodge Standard Room	18	6	0	24
Lodge Waterhole Facing Room	42 (or)	0	42 (or)	42
Lodge Waterhole Facing Suite	0	0	6	6

All beds are extra length and the 6 Waterhole Facing Lodge Suites all have king size double beds. **NB.** These king size beds cannot be twins.
All Waterhole Facing rooms have 2 three-quarter beds that can be converted to a king size bed. All beds are extra length.
In total, there are 5 sets of inter-leading rooms - 2 in Lodge Standard Rooms (double inter-leading into a twin) and 3 in Lodge Waterhole Facing Rooms (any configuration).
In Lodge Standard rooms – a maximum occupancy of 2 adults or 1 adult + 1 child (3-11 years). 2 of the Lodge Standard Rooms can accommodate an extra roller bed for a child.
In Lodge Waterhole Facing Rooms – a maximum occupancy of 2 adults or 1 adult + 1 child (3-11 years). 3 of the Lodge Waterhole Facing Rooms can accommodate an extra roller bed for a child.
Lodge Waterhole Facing Suite – maximum occupancy of 2 adults + 1 child (3-11 years). The extra roller bed for the child is prepared in the Lodge Suite lounge.

CHILD POLICY	TOUR LEADER POLICY INCLUDING PRIVATE PROFESSIONAL GUIDE AND PILOT
<p>Infants under 3 years of age stay free. Children 3-11 years pay 50% of adult per person sharing rate on accommodation and applicable meal plan (room shared with parents or inter-leading/adjacent room). Children aged 12 years and above pay adult rate.</p>	<p>TOUR LEADER With 10 to 14 paying guests – 50% of applicable rate based on accommodation and meal plan. With 15 or more paying guests – 1 complimentary bona fide Tour Leader. Up to a maximum of 2 complimentary bona fide Tour Leaders on 30 or more paying guests.</p> <p>PRIVATE PROFESSIONAL GUIDE AND PILOT With 4 to 14 paying guests – 50% of applicable rate based on accommodation and meal plan. With 15 or more paying guests – 1 complimentary Private Professional Guide/ Pilot.</p>

FACTS AND FACILITIES

- Set high on a plateau, which forms a natural boundary to the Zambezi National Park, Victoria Falls Safari Lodge enjoys expansive views of unspoilt bushveld and spectacular African sunsets. The Lodge overlooks a waterhole, located in front of the central building and viewing deck.
- 24 hour reception services.
- Complimentary Wi-Fi throughout the Lodge – main areas and rooms.
- Same day laundry service for guest account (weather permitting).
- Private shower and change room facilities for guests arriving prior to check-in time (14:00) and departing after check-out time (10:00).
- A swimming pool with sun deck overlooking the waterhole and a pool at The Boma Café.
- A TV lounge with international channels.
- An Internet lounge with two computer stations.
- A private residents' lounge in the apex of the central building.
- NB. All other information relating to generic facilities on the resort is available on Page 7**

ROOM DESCRIPTION

All rooms are non-smoking, have a mini-bar (which is opened on request and for guest account), a digital safe, a telephone, international multi-sockets/charging points, air conditioning, a hairdryer, a ceiling fan, a mosquito net, customized toiletries including insect repellent and sunscreen lotion, and complimentary tea/coffee making facilities.

LODGE STANDARD ROOM (30 m², 320 ft²)

- Balcony with view overlooking the Zambezi National Park.
- Bathroom with walk-in rainfall shower.
- Minibar (for guest account).

LODGE WATERHOLE FACING ROOM (30 m², 320 ft²)

- Balcony with view overlooking the waterhole and the Zambezi National Park - sunset facing.
- Bathroom with walk-in rainfall shower.
- Minibar (for guest account).

LODGE SUITE (58 m², 624 ft²)

- Duplex with entrance lobby leading into sunken lounge and balcony with a view overlooking the waterhole and the Zambezi National Park. Sunset facing.
- Complimentary mini bar re-stocked daily with beer, wine, soft drinks and bottled water, and a Nespresso machine.
- Complimentary laundry service (weather permitting).
- Victoria Falls Safari Lodge Suite guests have complimentary access to edutainment presentations on the resort which occur at least 3 times per week (e.g. The Life of David Livingstone and other topics) starting from 09:30 dependent on season and weather (duration approximately 45 minutes).
- Bathroom with large luxury free-standing bath and separate walk-in rainfall shower, bathrobes, slippers and an extensive array of guest amenities.
- Open plan staircase leading up to the bedroom and en-suite bathroom.
- Air conditioning and ceiling fans in bedroom and lounge.
- Guest toilet/cloakroom off the lobby.
- Telephone in lounge and bedroom.

ZIMBABWE RESIDENT NIGHTLY RECOMMENDED SELLING RATES (RACK) AND STANDARD STO RATES 2018

VALID FROM: 01 JANUARY 2018 TO 31 DECEMBER 2018
RATES IN US\$ - BED AND BREAKFAST PER PERSON (P.P.) PER NIGHT

DESCRIPTION	DISCOUNT	ROOM TYPE	GREEN SEASON		HIGH SEASON	
			01 Jan 2018 – 30 Jun 2018		01 Jul 2018 – 31 Dec 2018	
			P.P. Sharing	Single	P.P. Sharing	Single
Rec. Rate *	0%	Club Room	174	174	193	241
	0%	Club Suite	210	210	231	289
Stand. STO (Nett)	20%	Club Room	138	138	154	192
	20%	Club Suite	168	168	184	231

**** 21 NOV 2018 – 20 DEC 2018 – VICTORIA FALLS SAFARI CLUB ANNUAL PAY 2 STAY 3 SPECIAL ****

ROOM SPECIFICATIONS	
Room Type	Twin/King
Club Room	16
Club Suite	4

All bedrooms have 2 three-quarter beds that can be converted to a king size bed. All the beds are extra length.
There are 2 sets of inter-leading Club Rooms and 2 sets of Club Suites inter-leading into Club rooms.

CHILD POLICY	TOUR LEADER POLICY INCLUDING PRIVATE PROFESSIONAL GUIDE AND PILOT
<p>No children under 10 years. Children aged 10 and 11 years pay 50% of the adult rate. Children aged 12 years and above pay adult rate.</p>	<p>TOUR LEADER With 10 to 14 paying guests – 50% of applicable rate based on accommodation and meal plan. With 15 or more paying guests – 1 complimentary bona fide Tour Leader. Up to a maximum of 2 complimentary bona fide Tour Leaders on 30 or more paying guests.</p> <p>PRIVATE PROFESSIONAL GUIDE AND PILOT With 4 to 14 paying guests – 50% of applicable rate based on accommodation and meal plan. With 15 or more paying guests – 1 complimentary Private Professional Guide/ Pilot.</p>

FACTS AND FACILITIES

- Set adjacent to Victoria Falls Safari Lodge and operated as a separate facility, Victoria Falls Safari Club is located high on a plateau, which forms a natural boundary to the Zambezi National Park. The Victoria Falls Safari Club offers luxurious accommodation with expansive views of unspoilt bushveld and spectacular African sunsets. Victoria Falls Safari Club is a premium property and offers a butler style service.
- Complimentary inclusions are:
 - A beverage station including a mini bar which is re-stocked daily with local beer and soft drinks, house wine, bottled water and a Nespresso machine.
 - Wi-Fi throughout the Victoria Falls Safari Club.
 - Same day laundry service (weather permitting).
- Additional complimentary services are:
 - Afternoon tea and pastries served (15:30 - 16:30).
 - Sundowner cocktails and canapés (17:30 - 18:30).
 - Club guests have complimentary access to edutainment presentations on the resort which occur at least 3 times per week (e.g. The Life of David Livingstone and other topics) starting from 09:30 dependent on season and weather (duration approximately 45 minutes).
 - A head and shoulder or foot massage on the Club viewing deck daily (subject to availability of Spa staff) (15:30 - 16:30).
- Guests are welcomed into the Victoria Falls Safari Club lounge for a private check-in and orientation.
- Breakfast for Victoria Falls Safari Club guests is served in the Club lounge or deck.
- The Victoria Falls Safari Club lounge has a private viewing deck overlooking the natural game paths to the Zambezi National Park and the waterhole.
- Light meal menu served in the Victoria Falls Safari Club lounge available from 11:00 - 21:00 and bar service from 11:00 until late.
- Dinner platters are served in the Victoria Falls Safari Club lounge available from 19:00 – 21:00.
NB. Dinner platter orders must be placed before 15:30 on the day.
- Club guests have access to all existing services and facilities on the Victoria Falls Safari Lodge Resort but NO other resort guests have access to the Victoria Falls Safari Club.
- A courtesy golf cart transfer service is available on request between the Victoria Falls Safari Club and the Victoria Falls Safari Lodge.
- Late departures and early check-ins may be requested at an additional charge of 50% of Rack rate applicable. Subject to availability and occupancy.
NB. All other information relating to generic facilities on the resort is available on Page 7.

ROOM DESCRIPTIONS

All rooms are non-smoking, have a digital safe, a telephone, international multi-sockets/charging points, air conditioning, a hairdryer, a ceiling fan, a mosquito net, customized toiletries including insect repellent and sunscreen lotion, and complimentary tea/coffee making facilities, including a Nespresso machine.

Club Rooms (44 m², 473 ft²)

- Balcony with view overlooking the Zambezi National Park. Sunset facing.
- Bathroom with large luxury free-standing bath and separate walk-in rainfall shower, bathrobes, slippers and an extensive array of guest amenities.
- Large digital safes with internal charging socket for personal electronic equipment (e.g. laptops, phones, cameras, tablets).

Club Suites (60 m², 645 ft²)

- The 4 Club Suites offer the same facilities as Club Rooms and in addition have a spacious lounge.

ZIMBABWE RESIDENT NIGHTLY RECOMMENDED SELLING RATES (RACK) AND STANDARD STO RATES 2018

VALID FROM: 01 JANUARY 2018 TO 31 DECEMBER 2018
 RATES IN US\$ - BED AND BREAKFAST PER SAFARI SUITE PER NIGHT

DESCRIPTION	DISCOUNT	ROOM TYPE	GREEN SEASON		HIGH SEASON	
			01 Jan 2018 – 30 Jun 2018		01 Jul 2018 – 31 Dec 2018	
			2 Bedroom	3 Bedroom	2 Bedroom	3 Bedroom
Rec. Rate *	0%	Safari Suite	475	633	519	692
Stand. STO (Nett)	20%	Safari Suite	379	506	414	553

***21 NOV 2018 – 20 DEC 2018 – VICTORIA FALLS SAFARI SUITES ANNUAL PAY 2 STAY 3 SPECIAL ***

SAFARI SUITE SPECIFICATIONS	
Safari Suite Type	Total number of Safari Suites
2 bedroom Safari Suite – all bedrooms are ensuite and air-conditioned	4
3 bedroom Safari Suite – all bedrooms are ensuite and air-conditioned	2
All bedrooms have 2 three-quarter beds that can be converted to king size beds. All beds are extra length	

CHILD POLICY	TOUR LEADER POLICY INCLUDING PRIVATE PROFESSIONAL GUIDE AND PILOT
Children of all ages are welcome.	Not Applicable.

FACTS AND FACILITIES

- Set adjacent to Victoria Falls Safari Lodge and operated as a separate facility, the Victoria Falls Safari Suites consist of 2 x 3-bedroom and 4 x 2-bedroom Safari Suites, all rooms are ensuite and air-conditioned. The Victoria Falls Safari Suites are ideal for families, small groups and couples who require extra space, privacy and comfort. All Victoria Falls Safari Suites are split level in design, including a spacious lounge with floor-to-ceiling sliding doors opening out onto a patio overlooking a small waterhole, natural gardens and bushveld, where a variety of wildlife are often seen. The patio is furnished with a table, chairs and a garden umbrella. All Victoria Falls Safari Suites are sunset facing.
 - Breakfast for Victoria Falls Safari Suite guests is served in the MaKuwa-Kuwa Restaurant located in the Victoria Falls Safari Lodge. There is an option of a continental breakfast basket delivered to your Safari Suite by prior arrangement with your Safari Host.
 - Main lounge with a 46-inch LCD TV with satellite TV, iPod docking station (iPods not supplied).
 - Separate adjoining TV lounge with 22-inch LCD monitor for connection to Xbox, Nintendo, Wii, PS3. **(NB: Xbox, Nintendo, Wii, PS3 not supplied).**
 - Sofa bed located in TV lounge, which can sleep one extra person (**recommended** for a child 12 years and below).
 - Telephones in the main lounge and master gallery bedroom.
 - Personalised check-in and orientation in the comfort of your Safari Suite by your Safari Host, who will also explain the concierge services available.
 - A courtesy golf cart transfer service is available on request between the Victoria Falls Safari Suites and the Victoria Falls Safari Lodge.
 - In the lounge of each Safari Suite there is a hospitality counter which offers the following complimentary inclusions:
 - A beverage station including a mini bar which is re-stocked daily with beer, wine, soft drinks, bottled water, Nespresso machine and a microwave.
 - Complimentary Wi-Fi.
- NB. All other information relating to generic facilities on the resort is available on Page 7.**

ROOM DESCRIPTIONS

All Victoria Falls Safari Suites are non-smoking, each has a digital safe, telephones, international multi-sockets/charging points, air-conditioning, hairdryer, a ceiling fan, mosquito nets, customized toiletries including insect repellent and sunscreen lotion.

3-bedroom Suites (115 m ² , 1237 ft ²)	2-bedroom Suites (98 m ² , 1054 ft ²)
<ul style="list-style-type: none"> Bedroom 1: (upstairs) 48m² master gallery bedroom with walk-in rainfall shower, floor-to-ceiling sliding doors opening onto balcony. Bedroom 2: (downstairs – 21m²) with bath and separate walk-in rainfall shower. Bedroom 3: (downstairs – 21m²) with walk-in rainfall shower. 	<ul style="list-style-type: none"> Bedroom 1: (upstairs) 30m² master gallery bedroom with walk-in rainfall shower, floor-to-ceiling sliding doors opening onto balcony. Bedroom 2: (downstairs – 21m²) with bath and separate walk-in rainfall shower.

ZIMBABWE RESIDENT NIGHTLY RECOMMENDED SELLING RATES (RACK) AND STANDARD STO RATES 2018

VALID FROM: 01 JANUARY 2018 TO 31 DECEMBER 2018
RATES IN US\$ - FULLY INCLUSIVE PER PERSON (P.P.) PER NIGHT

DESCRIPTION	DISCOUNT	SUITE	GREEN SEASON		SHOULDER SEASON		HIGH SEASON	
			01 Jan 2018 – 31 Mar 2018 and 01 Dec 2018 – 31 Dec 2018		01 Apr 2018 – 30 Jun 2018 and 01 Nov 2018 – 30 Nov 2018		01 Jul 2018 – 31 Oct 2018	
			P.P. Sharing	Single	P.P. Sharing	Single	P.P. Sharing	Single
Rec. Rate *	0%	1-2 Night	396	396	497	547	683	853
	0%	3-4 Night	346	346	435	478	597	747
	0%	5 or more nights	326	326	410	451	563	704
Stand. STO (Nett)	20%	1-2 Night	316	316	397	437	546	682
	20%	3-4 Night	276	276	347	382	477	597
	20%	5 or more nights	261	261	328	360	450	563

**** 21 NOV 2018 – 20 DEC 2018 – NGOMA SAFARI LODGE ANNUAL PAY 2 STAY 3 SPECIAL ****

ROOM SPECIFICATIONS	
Room Type	Twin/King
Suites – All bedrooms have 2 three-quarter beds that can be converted to king size beds. All beds are extra length. 2 of the 8 suites have a sofa bed and may be used as a triple - charged at the Per Person Sharing rate. Sofa beds are recommended for children 10 – 11 years.	8

CHILD POLICY	TOUR LEADER POLICY INCLUDING PRIVATE PROFESSIONAL GUIDE AND PILOT
No children under 10 years. Children aged 10 and 11 years pay 50% of the adult rate. Children aged 12 years and above pay adult rate	TOUR LEADER With 6 to 9 paying guests – 50% of applicable rate based on accommodation and meal plan. With 10 or more paying guests – 1 complimentary bona fide Tour Leader.
ENTIRE LODGE POLICY No children under 10 years unless booking all 8 suites. In this event children pay 50% of adult rate (room shared with parents). Children aged 12 years and above are charged the full adult rate.	PRIVATE PROFESSIONAL GUIDE AND PILOT With 4 to 9 paying guests – 50% of applicable rate based on accommodation and meal plan. With 10 or more paying guests – 1 complimentary Private Professional Guide/ Pilot.
NB. As our lodge is in a wildlife area, children should be under the supervision of their parents or guardians at all times.	

TRANSFERS (Rates quoted are per person and there is a minimum charge of 2 passengers per transfer)	SEAT IN BUS		PRIVATE VEHICLE	
	Rec. Rate *	STO Nett	Rec. Rate *	STO Nett
Victoria Falls Safari Lodge/Club/Suites to Kazungula Zimbabwe Border, Botswana (Road)	60	51	113	96
Livingstone Airport, Zambia to Kazungula Zambia Border, Botswana (Road) including ferry crossing	60	51	240	192
Kazungula Border, Botswana (Road) to Victoria Falls Airport	60	51	113	96

FACTS AND FACILITIES

- Ngoma Safari Lodge rate includes accommodation, full board, all local brand drinks, laundry, scheduled activities, road transfers from Kasane Airport or Kazungula Borders (Zimbabwe or Zambia), bed levy, VAT, National Park Fees and community levy. We reserve the right to adjust rates in accordance with charges in Government legislation.
- Rates exclude premium drinks, shop purchases, private vehicle activities, private vehicle transfers and gratuities.
- Ngoma Safari Lodge is situated in northern Botswana within the Chobe Forest Reserve bordering the western edge of Chobe National Park and overlooking the Chobe River, 55 kilometres/34.1 miles from Kasane and 135 kilometres/83.7 miles from Victoria Falls in Zimbabwe. Ngoma Safari Lodge to Ngoma Gate Bridge (border post with Namibia) is a distance of 7 kilometres/4.34 miles whilst the distance to Chobe National Park Ngoma Gate entrance is 5 kilometres/3.1 miles.
- Each of the Ngoma Safari Lodge suites has a view of the Chobe River, offering opportunities to see the famous Chobe elephants, migrating zebra or buffalo grazing on the floodplain below.
- Ngoma Safari Lodge is a joint community and privately-funded project in association with the Chobe Enclave Conservation Trust (CECT). Through its social responsibility programmes, the Lodge enriches the lives of those living within this community. From the outset CECT has benefitted directly from a land lease fee and bed levy, as well as employment opportunities for the community.
- **Check-in time is 14:00; check-out time is 10:00.**
- The central guest area looks over the Chobe River and incorporates the following:
 - Reception, lounge, dining room and bar area.
 - Wi-Fi and communication facilities (subject to local service providers). Wi-Fi is also available in the suites.
 - A small pool, sundeck and adjacent viewing platform.
- Flights via Kasane Airport – Botswana, Victoria Falls Airport – Zimbabwe or Livingstone Airport – Zambia.
- Road transfers are approximately 1 hour 15 minutes from the Kazungula border with Zambia, 1 hour from Kazungula Border with Zimbabwe, 45 minutes from Kasane Airport and approximately 3 hours from Livingstone or Victoria Falls airports.

ROOM DESCRIPTIONS

All 8 river-facing suites are non-smoking have spacious internal and external living areas, a large luxury bath, an inside and outside shower, ceiling fans, air conditioning, a mini bar re-stocked daily, and tea/coffee facilities, including a Nespresso machine. In addition, each suite has a private 'refresh and relax' pool conveniently located in the adjacent outdoor patio. Wi-Fi and lodge communication facilities are available in all the suites.

ACTIVITIES

With our partnership with CECT, cultural experiences and interaction with the community are an integral part of the Lodge's activities and these include visits to the local school, the clinic and the village.

Activities include:

- A full day safari: incorporating a cruise on the Chobe River, a game drive in the Chobe National Park (which has over 75 species of mammals) and a picnic lunch.
- Night game drives: these are available in the Chobe Forest Reserve.
- Birding: there are over 450 species to be spotted in the region.
- Walking with a professional guide (subject to availability and pre-booking).
- Private Game Vehicle Hire - Rec. Rate (Rack) US\$600 per vehicle per day. Nett US\$450 per vehicle per day.

LOKUTHULA BED AND BREAKFAST

ZIMBABWE RESIDENT NIGHTLY RECOMMENDED SELLING RATES (RACK) AND STANDARD STO RATES 2018

VALID FROM: 01 JANUARY 2018 TO 31 DECEMBER 2018

RATES IN US\$ - PER PERSON (P.P.) PER NIGHT

****THERE WILL BE 19 UNITS BOOKABLE IN HOTEL INVENTORY IN 2018****

DESCRIPTION	DISCOUNT	GREEN SEASON		HIGH SEASON	
		01 Jan 2018 – 30 Jun 2018		01 Jul 2018 – 31 Dec 2018	
		P.P. Sharing		P.P. Sharing	
Rec. Rate *	0%	81		96	
Stand. STO (Nett)	20%	64		77	

NB. MINIMUM CHARGE - 2 GUESTS SHARING IN A 2 BEDROOM LODGE, 3 GUESTS SHARING IN A 3 BEDROOM LODGE

LODGE SPECIFICATIONS		
Lokuthula Lodge Type	Bedrooms	Bathrooms
2 Bedrooms (includes loft bedroom, no bathroom)	2	1
3 Bedrooms (includes loft bedroom, no bathroom)	3	2 (1 ensuite)

CHILD POLICY	TOUR LEADER POLICY INCLUDING PRIVATE PROFESSIONAL GUIDE AND PILOT
Infants under 3 years of age stay free. Children 3 – 11 years pay 50% of adult per person sharing rate on accommodation and breakfast (lodge shared with parents). Children aged 12 years and above pay adult rate.	Negotiated on an individual basis with the Group Sales and Marketing Manager.

FACTS AND FACILITIES

- Located on the grounds of the Victoria Falls Safari Lodge Resort are a total of 31 rustic, timeshare self-catering units known as Lokuthula Lodges. Some of these units may be booked on a Bed and Breakfast basis. The lodges are split level in design and open fronted with blinds affording magnificent views of unspoilt bushveld. A nearby waterhole attracts a wide variety of wildlife throughout the year including warthogs, bushbuck, and many species of birdlife are often seen in the gardens surrounding the lodges.
 - Breakfast for Lokuthula Bed and Breakfast guests is served at The Boma Café between 07:00 and 10:00 daily.
 - **Check-in time is 14:00; check-out time is 10:00.**
 - A poolside bar and terrace serving breakfast, light meals and snacks at The Boma Café is open from 07:00 to 16:30.
 - A three-tier swimming pool with children's paddle pool, children's playground and volleyball court is located next to The Boma Café.
 - Lokuthula Lodges Bed and Breakfast are serviced daily and all linen is provided.
 - Residents' lounge with satellite TV is situated above The Boma Bar.
 - Same day laundry service for guest account (weather permitting).
 - Complimentary Wi-Fi is available at the Lokuthula Reception and at the Victoria Falls Safari Lodge central building and viewing deck.
- NB. All other information relating to generic facilities on the resort is available on Page 7.**

ROOM DESCRIPTIONS

All Lokuthula Bed and Breakfast Lodges are non-smoking, have ceiling fans (**NB. No air-conditioning**), mosquito nets, a range of guest amenities including insect repellent and sunscreen lotion, telephones, international multi-sockets/charging points, complimentary tea/coffee making facilities and a digital safe.

3 bedroom lodge (85 m ² , 915 ft ²)	2 bedroom lodge (55 m ² , 592 ft ²)
<ul style="list-style-type: none"> • 3 bedrooms (1 double and 2 twins) (sleeps maximum 6 guests) • 2 bathrooms (1 en-suite to the double bedroom with a bath. The other bathroom has a shower only) • Lounge and terrace 	<ul style="list-style-type: none"> • 2 bedrooms (1 double, 1 twin) (sleeps maximum 4 guests) • 1 bathroom with shower over bath • Lounge and terrace

LOKUTHULA SELF CATERING

ZIMBABWE RESIDENT NIGHTLY RECOMMENDED SELLING RATES (RACK) AND STANDARD STO RATES 2018

VALID FROM: 01 JANUARY 2018 TO 31 DECEMBER 2018

RATES IN US\$ - PER LODGE PER NIGHT

DESCRIPTION	DISCOUNT	ROOM TYPE	GREEN SEASON		HIGH SEASON	
			01 Jan 2018 – 30 Jun 2018 NB. 09 – 22 April will attract a High Season surcharge		01 Jul 2018 – 31 Dec 2018	
SELF CATERING			2 Bedroom	3 Bedroom	2 Bedroom	3 Bedroom
Rec. Rate *	0%	Standard	187	234	216	272
Stand. STO (Nett)	20%	Standard	149	187	172	217

LODGE SPECIFICATIONS			
Lokuthula Lodge Type	Bedrooms	Bathrooms	Capacity
2 Bedrooms (includes loft bedroom, no bathroom)	2	1	Sleeps max 6 people (2 on sofa beds in the lounge – recommended for children)
3 Bedrooms (includes loft bedroom, no bathroom)	3	2 (1 ensuite)	Sleeps max 8 people (2 on sofa beds in the lounge – recommended for children)

CHILD POLICY	TOUR LEADER POLICY INCLUDING PRIVATE PROFESSIONAL GUIDE AND PILOT
Children of all ages are welcome.	Not Applicable.

FACTS AND FACILITIES

- Located on the grounds of the Victoria Falls Safari Lodge Resort are a total of 31 rustic, timeshare self-catering units known as Lokuthula Lodges. The lodges are split level in design and open fronted with blinds affording magnificent views of unspoilt bushveld. A nearby waterhole attracts a wide variety of wildlife throughout the year including warthogs, bushbuck and many species of birdlife are often seen in the gardens surrounding the lodges.
 - **Check-in time is 16:00; check-out time is 10:00.**
 - A poolside bar and terrace serving breakfast, light meals and snacks at The Boma Café is open from 07:00 to 16:30.
 - A three tier swimming pool with paddle pool, children's playground and volleyball court is located next to The Boma Café.
 - Lokuthula Lodges Self Catering are serviced daily and all linen is provided.
 - Residents' lounge with satellite TV is situated above The Boma Bar.
 - Same day laundry service is available (weather permitting). Pricelists are in the rooms. Coin Laundromat with washing machine and tumble dryer is available.
 - Wi-Fi is available at The Boma Café and at Lokuthula Lodges Reception where vouchers may be purchased.
- NB. All other information relating to generic facilities on the resort is available on Page 7.**

ROOM DESCRIPTIONS

- All Lokuthula Self Catering lodges are non-smoking, have ceiling fans (**NB. no air-conditioning**), mosquito nets, telephones, international multi-sockets/charging points, a digital safe and a fully equipped kitchen with stove, refrigerator, microwave oven and crockery and cutlery for 6 or 8 guests.

3 bedroom lodge (85 m ² , 915 ft ²)	2 bedroom lodge (55 m ² , 592 ft ²)
<ul style="list-style-type: none"> • 3 bedrooms (1 double and 2 twins) • 2 bathrooms (1 en-suite to the double bedroom with bath. The other bathroom has a shower, no bath) • Lounge and terrace 	<ul style="list-style-type: none"> • 2 bedrooms (1 double, 1 twin) • 1 bathroom with shower over bath • Lounge and terrace

GENERAL DETAILS APPLICABLE TO AFRICA ALBIDA TOURISM VICTORIA FALLS PROPERTIES

- Accommodation rates include 2% Government levy and 15% VAT.
- Credit cards accepted: VISA, Amex and MasterCard. Direct bank transfer is our preferred method of payment and must be paid in the currency as invoiced into relevant accounts as stated on the invoice/statement. All incoming payments should be gross and **bank charges are for the payee's account.**
- **Check-in time for Victoria Falls Safari Lodge, Victoria Falls Safari Club, Victoria Falls Safari Suites and Lokuthula Bed and Breakfast Lodges is 14:00; check-out time is 10:00.**
- **Check-in time for Lokuthula Self Catering is 16:00; check-out time is 10:00.**
- 24 hour reception service at Victoria Falls Safari Lodge reception.
- All rooms are non-smoking.
- Activities desk located at Victoria Falls Safari Lodge (open from 07:00 – 19:00).
- The Boma – Dinner and Drum Show and MaKuwa-Kuwa Restaurant are located on the same resort complex and open to all guests. Bookings are essential. The Boma – Dinner and Drum Show can be exclusively hired based on a minimum of 250 guests.
- Private and bush dinners available on request with charges applicable.
- Baby-sitting facilities on request at a nominal charge.
- Ample free, secure open parking space.
- Curio and gift shop at Victoria Falls Safari Lodge.
- **A complimentary shuttle bus service transports guests to the Victoria Falls Rainforest and town centre (village market and Victoria Falls) on an hourly basis throughout the day.**
First shuttle bus departs at 07:45 and operates on an hourly cycle with the last shuttle bus departing at 21:45. It is approximately a 15 minute journey to the rainforest and town centre.
- Complimentary evening shuttle bus to The Boma – Dinner and Drum Show for resort residents only.
- A night reception service is available at Victoria Falls Safari Lodge (can be dialled from all properties/rooms on the resort).
- 24-hour security and medical air rescue service facility is on call locally.
NB. It is the responsibility of each guest to have adequate medical and travel insurance cover for the duration of his or her trip.
- Private shower facilities for early arrival and late check-out guests located at Victoria Falls Safari Lodge.
- Swimming pool with sun deck located at Victoria Falls Safari Lodge for guests of Victoria Falls Safari Lodge, Victoria Falls Safari Club and Victoria Falls Safari Suites guests.
- All guests of Lokuthula Lodges have use of The Boma Café pool and gardens.

Activities Available on the Resort

- Complimentary activities on the resort are nature trails as well as the Vulture Culture Experience, which occurs daily at 13:00, below the Buffalo Bar viewing deck (duration is approximately 30 minutes). This is a conservation project to help maintain the local vulture populations, providing guests with a thrilling insight into the lives of these raptors.
- Resort activities on offer for an additional fee consist of the Siduli Hide Sit, guided walks and edutainment presentations at least three 3 per week (e.g. The Life of David Livingstone and other topics) starting from 09:30 dependent on season and weather (duration approximately 45 minutes). These can be booked in advance or at our Activities Desk.
- Additional activities in the region may be booked at the in-house Activities Desk including white water rafting, canoeing, helicopter flights over the Victoria Falls, game drives, sunset cruises, bungee jumping and gorge swings. Guests may use the lodge's complimentary shuttle bus to visit the Victoria Falls Rainforest.
- In- house event coordination services available:
 - Tailor made wedding services. (Quotations available upon request).
 - Conference facilities.
 - Incentive and team building programmes available. (Quotations available upon request).

LOCATION

- 4km / 2.5 miles from the Victoria Falls Rainforest, one of the Seven Natural Wonders of the World
- 3km / 2 miles from Victoria Falls Town Centre
- 24km / 15 miles from Victoria Falls Airport
- 170km / 106 miles from Hwange National Park
- 5km / 3 miles from the Livingstone Border (Zambia)
- 100km / 62 miles from Kasane (Botswana)

SEAT TRANSFER RATES – ONE WAY	Rec. Rate * PP	STO Rate
Victoria Falls Airport, Zimbabwe – Victoria Falls Safari Lodge Resort (Road)	18	14
Livingstone Airport, Zambia – Victoria Falls Safari Lodge Resort (Road)	34	29
Victoria Falls Safari Lodge Resort – Kazungula Border, Botswana (Road)	60	51
Victoria Falls Airport, Zimbabwe – Kazungula Border, Botswana (Road)	60	51

Transfers Rates quoted are per person one way, and there is a minimum charge of 2 passengers per transfer (currently exempt of VAT)

PRIVATE TRANSFERS – ONE WAY	Rec. Rate * PP	STO Rate
Victoria Falls Airport, Zimbabwe – Victoria Falls Safari Club or Victoria Falls Safari Suites (Road)	45	38
Livingstone Airport, Zambia – Victoria Falls Safari Club or Victoria Falls Safari Suites (Road)	65	55
Victoria Falls Safari Club – Kazungula Border, Botswana or Victoria Falls Safari Suites (Road)	113	96
Victoria Falls Airport, Zimbabwe – Kazungula Border, Botswana or Victoria Falls Safari Suites (Road)	113	96

Transfers Rates quoted are per person one way and there is a minimum charge of 2 passengers per transfer (currently exempt of VAT)

CONFERENCE FACILITIES (MAXIMUM CAPACITIES)					
VENUE	DINNER	COCKTAILS	CINEMA	U-SHAPE	BOARDROOM
Indaba Conference Room	70	100	100	40	40
Boardroom	20	20			20
Open Air Ampitheatre		200			

RESTAURANTS AND BARS	
MaKuwa-Kuwa Restaurant	MaKuwa-Kuwa has an elevated position in Victoria Falls Safari Lodge and offers an international a la carte menu. This award winning restaurant overlooks the waterhole, which is flood lit at night often attracting elephant, hyena, buffalo, jackals and other nocturnal species and birds. Open on three sides with a wonderful vista over the Zambezi National Park and sunset facing, MaKuwa-Kuwa is a favoured restaurant in the Victoria Falls destination. Bookings are essential. Breakfast: 06:30 – 10:00; Lunch: 12:30 – 1400; Dinner: 19:00 – 22:00.
Buffalo Bar	An open plan bar with its own game-viewing platform overlooking the waterhole. Open from 10:30 – 23:00.
Victoria Falls Safari Lodge Pool Deck and Viewing Deck	A delicious snack menu and bar service is available from 10:30 to 18:00. Additionally, this location offers a wonderful view of the 'Vulture Culture Experience', which takes place in front of the Buffalo Bar viewing deck at 13:00 daily.
Victoria Falls Safari Club	Light meal menu is served in the Club lounge from 11:00 - 21:00 and bar service from 11:00 until late. Dinner Platters are served in the Club House from 19:00 – 21:00. NB. Dinner Platter orders must be placed before 15:30 on the day.
Room Service	Room service available from 06:30 - 22:00 for meals and 24 hours for beverages for Victoria Falls Safari Lodge, Victoria Falls Safari Club and Victoria Falls Safari Suites.
The Boma Café	Breakfast, light meals and snacks are available from 07:00 – 16:30.
The Boma – Dinner and Drum Show	Located just 500m from Victoria Falls Safari Lodge, The Boma – Dinner and Drum Show offers a unique Zimbabwean dining experience including traditional dancers, an interactive drumming show and mouth-watering dishes every evening from 19:00.

MEAL RATES	Rec. Rate *	STO Rate
Breakfast – MaKuwa-Kuwa (Lokuthula Lodges Self Catering)	25	21
Lunch – MaKuwa-Kuwa Table d’hote	25	21
Dinner – MaKuwa-Kuwa Table d’hote	29	25
Dinner – MaKuwa-Kuwa a la carte	35	30
Dinner – Victoria Falls Safari Club Dinner Platter for two people	56	45
Breakfast – The Boma Café (Children 3 – 11 years at 50% applicate rate)	16	14
Dinner – The Boma – Dinner and Drum Show (Children 3 – 11 years at 50% applicate rate)	38	32

NB. No meal surcharge will be charged to resident (checked-in) guests over the Festive Season.
Only walk-in clients will be charged a meal surcharge of nett \$10 per person on the following dates:
Lunch – 25th and 26th December 2018 and 1st January 2019. Dinner – 24th, 25th, 26th and 31st December 2018.
This surcharge applies to the Makuwa-Kuwa Restaurant and The Boma – Dinner and Drum Show.

CONFERENCE RATES (coffee/tea, buffet/table d’hote lunch, room hire and standard equipment)	
Rec. Rate *	STO Rate
Full Day Conference Package	
36	31
Half Day Conference	
30	25

TERMS AND CONDITIONS – VICTORIA FALLS SAFARI CLUB, VICTORIA FALLS SAFARI SUITES, VICTORIA FALLS SAFARI LODGE INCLUDING LOKUTHULA BED AND BREAKFAST AND LOKUTHULA SELF CATERING

FIT TRAVELLER

- Reservations comprising of 1 to 9 paying guests per night.

FIT CANCELLATION POLICY

- Prior to date of arrival:
 - More than 60 days - no charge. 59 – 31 days: 25%. 30 -21 days: 50%. 20 – 7 days: 75%. Less than 6 days: 90%.
- The above percentages are based on the **total** value of the individual reservation as booked.
- During High Season, we reserve the right to charge **FULL** payment on any bookings cancelled 31 days prior to arrival. A valid voucher or full payment is required 60 days prior to date of arrival for these High Season months to confirm such bookings.
- NO SHOWS** – No shows attract a 100% cancellation fee.
- NB.** Bookings will be held on provisional basis for 30 days, and if not confirmed within this time will be released automatically. (Confirmed booking definition: the property has received full payment / deposit or is holding a valid voucher from an authorized credit account holder).

FIT PAYMENT POLICY

- Full pre-payment is required 60 days prior to the date of arrival in order to secure the reservation. For bookings made less than 60 days prior to arrival date full payment within 72 hours is required. In the case of tour operators who have authorized credit arrangements with us a valid voucher is required 30 days prior to arrival date to secure the reservation.

FIT ADVANCE PAYMENT

- A 20% non-refundable deposit or valid voucher from an approved account holder is required to confirm a booking.

GROUP TRAVELLER

- Reservations comprising of 10 or more paying guests per night.

GROUP DEPOSIT

- A **non-refundable** deposit equal to 10% of the total value of the booking (or valid voucher to this amount) is required to confirm a group booking.

GROUP BOOKING

Group bookings will only be held on a provisional basis as follows:

- 91 days or more prior to arrival – bookings will be held for 21 days and thereafter released automatically if not confirmed.
- Between 90 and 61 days prior to arrival – bookings will be held for 14 days and thereafter released automatically if not confirmed.
- Less than 60 days prior to arrival – bookings will be held for 7 days and thereafter released automatically if not confirmed.
- A valid voucher or full payment is required 60 days prior to date of arrival in High Season to confirm such bookings.

NB. Confirmed booking definition: the property has received full payment / deposit or is holding a valid voucher from an authorized credit account holder

VICTORIA FALLS SAFARI LODGE	VICTORIA FALLS SAFARI CLUB	VICTORIA FALLS SAFARI SUITES	LOKUTHULA BED AND BREAKFAST	LOKUTHULA SELF CATERING
GROUP CONCESSION (does not apply to Tour Series and Special Contracted Rates): Complimentary concession will be made to the agent/operator as follows:				
For every 15 paying guests – 1 complimentary guest up to a maximum of 4 complimentary guests. This applies to accommodation and meals only.	For every 15 paying guests – 1 complimentary guest up to a maximum of 2 complimentary guests. This applies to accommodation and meals only.	N/A	Negotiated on an individual basis with the Group Sales and Marketing Manager.	N/A

GROUP CANCELLATION POLICY

- Prior to date of arrival:
 - More than 90 days - no charge. 89 – 60 days: 10%. 59 - 30 days: 40%. 29-15 days: 75%. Less than 14 days: 90%.
- The above percentages are based on the **total** value of the individual reservation as booked.
- During High Season we reserve the right to charge **FULL** payment on any bookings cancelled 30 days prior to arrival.
- NO SHOWS** – No shows attract a 100% cancellation fee.

GROUP PAYMENT POLICY

- Full pre-payment is required 60 days prior to the date of arrival in order to secure the reservation. For bookings made less than 60 days prior to arrival date full payment within 72 hours is required.

TERMS AND CONDITIONS – NGOMA SAFARI LODGE

FIT TRAVELLER

Reservations comprising of 1 to 9 paying guests per night.

FIT ADVANCE PAYMENT

- An **advance** payment of 20% of the total value of the booking (or valid voucher to this amount) is required to confirm a FIT booking.

FIT BOOKING

- NB.** Bookings will be held on provisional basis for 30 days, and if not confirmed within this time will be released automatically. (Confirmed booking definition: the property has received an advance payment of 20% or full payment / or is holding a valid voucher from an authorized credit account holder).

FIT CANCELLATION POLICY

- Prior to date of arrival:
 - 61 days or more - the full 20% advance payment of the total value of the booking will be forfeited.
 - 60 - 31 days: - 50% of the total value of the booking.
 - 30 - 8 days: - 95% of the total value of the booking.
 - 7 - 0 days: - 100% of the total value of the booking.
- During High Season, we reserve the right to charge **FULL** payment on any bookings cancelled 30 days prior to arrival. A valid voucher or full payment is required 61 days prior date of arrival for these High season months.
- NO SHOWS** – No shows attract a 100% cancellation fee.

FIT PAYMENT POLICY

- Full pre-payment is required 61 days prior to the date of arrival in order to secure the reservation. In the case of tour operators who have authorized credit arrangements with us, a valid voucher is required within 30 days of the booking being made, and no less than 61 days prior to arrival date to secure the reservation.
- On bookings made less than 30 days prior to arrival date, full payment within 72 hours is required. In the case of tour operators who have authorized credit arrangements with us, a valid voucher is required 72 hours prior to arrival date to secure the reservation.

GROUP TRAVELLER

- Reservations comprising of 10 or more paying guests per night.

GROUP ADVANCE PAYMENT

- An **advance** payment of 20% of the total value of the booking (or valid voucher to this amount) is required to confirm a group booking.

GROUP BOOKING

Group bookings will only be held on a provisional basis as follows:

- 91 days or more prior to arrival – bookings will be held for 21 days and thereafter released automatically if not confirmed.
- Between 90 and 61 days prior to arrival – bookings will be held for 14 days and thereafter released automatically if not confirmed.
- Less than 60 days prior to arrival – bookings will be held for 7 days and thereafter released automatically if not confirmed.
- A valid voucher or full payment is required 60 days prior to date of arrival in High Season to confirm such bookings.

NB. Confirmed booking definition: the property has received an advance payment of 20% or full payment / or is holding a valid voucher from an authorized credit account holder.

GROUP CANCELLATION POLICY

- Prior to date of arrival:
 - 91 days or more - the full 20% (twenty percent) advance payment of the total value of the booking will be forfeited.
 - 90 - 61 days: - 25% of the total value of the booking.
 - 60 - 31 days: - 50% of the total value of the booking.
 - 30 - 8 days: - 95% of the total value of the booking.
 - 7 - 0 days: - 100% of the total value of the booking.
- During High Season we reserve the right to charge FULL payment on any bookings cancelled 30 days prior to arrival.
- NO SHOWS – No shows attract a 100% cancellation fee.

GROUP PAYMENT POLICY

- Full pre-payment is required 91 days prior to the date of arrival in order to secure the reservation. In the case of tour operators who have authorized credit arrangements with us, a valid voucher is required within 30 days of the booking being made, and no less than 91 days prior to arrival date to secure the reservation.
- On bookings made less than 90 days prior to arrival date, full payment within 72 hours is required. In the case of tour operators who have authorized credit arrangements with us, a valid voucher is required 72 hours prior to arrival date to secure the reservation.

CHANGES TO RATES

- We reserve the right to amend rates subject to any changes in government legislation, but will honour any confirmed bookings at the existing agreed rates.
(Confirmed booking definition: the property has received full payment / deposit or is holding a valid voucher from an authorized credit account holder).

FORCE MAJEURE

- Africa Albida Tourism (AAT) shall not be obliged to perform any obligation under the Contract if such performance is rendered impossible, substantially more difficult or delayed as a result of Acts, Orders or Regulations issued by Central or Local Government, industrial disputes (whether official or unofficial), war, riots, hostilities, flood, fire, accident, act of God, epidemic, failure or shortage of supplies or from any other cause, event or occurrence which AAT is either unable to prevent having due regard to its interests. AAT shall not be liable for any loss, damage, cost or delay arising from or as a result of such non-performance. The onus is on the operator to ensure that their clients are in possession of adequate travel insurance.

AFRICA ALBIDA TOURISM RESERVATIONS TEAM IN VICTORIA FALLS

- All bookings for all our properties are handled or done in Victoria Falls in our Sales/Reservations office located at Victoria Falls Safari Lodge.

RESERVATIONS	Phone	Skype	Email	Co-ordinates
Victoria Falls Safari Lodge	(+263) 13 43211-20	saf lodge.saf lodge resman.saf lodge	saf lodge@saf lodge.co.zw saf lodge1@saf lodge.co.zw saf lodge2@saf lodge.co.zw resman@saf lodge.co.zw	17°55'01.73"S 25°49'08.75"E Elevation: 942m
Victoria Falls Safari Club				17°55' 18.91"S 25°49' 01.87"E Elevation: 956 m
Victoria Falls Safari Suites				
Lokuthula Lodges B&B	(+263) 13 43211-20	aat.central.reservations	aatreservations@saf lodge.co.zw	17°55' 18.91"S 25°49' 01.87"E Elevation: 956 m
Lokuthula Lodges Self Catering	(+263) 13 44717 (direct) (+263) 13 43211-20	reservations.lokuthula	reservations@saf lodge.co.zw	17°55' 18.91"S 25°49' 01.87"E Elevation: 956 m
Ngoma Safari Lodge	(+263) 13 43211-20	aat.central.reservations	aatreservations@saf lodge.co.zw	-17°56' 58.03"S +24°41' 35.57"E Elevation: 945m

Website – www.africaalbidatourism.com

IN ACCEPTANCE OF THESE RATES AND TERMS AND CONDITIONS PLEASE SIGN BELOW AND RETURN A SIGNED COPY TO THE REVENUE MANAGER (revenuemanager@saf lodge.co.zw)

ON BEHALF OF: _____

ON BEHALF OF AFRICA ALBIDA TOURISM

NAME: _____

NAME: _____

DESIGNATION: _____

DESIGNATION: _____

SIGNATURE: _____

SIGNATURE: _____

DATE: _____

DATE: _____